

Overview

This customer is, a leading name in the field of accountancy and business consultation, has been steadfast in delivering strategic, knowledgeable, and practical solutions to businesses across various sectors.

In June 2023, this customer, transitioned its internal communication network from RingCentral to Zoom Chat. This strategic move, which centralized all collaborative needs within the Zoom ecosystem, revolutionized their operational efficiency.

Results

- 3000+ channels migrated, alongside with their user accounts & chats history
- Successfully migrated in 3 weeks
- Increased adoption of Zoom products

Technical Value

They incorporated Zoom's comprehensive communication tools throughout its firm. Codimite ensured an effortless shift by moving users and chats from RingCentral to Zoom.

Mindful of the technological variances between RingCentral and Zoom, it was crucial to recognize constraints in APIs/connectors and devise effective solutions to these technical challenges. This detailed strategy enabled a successful migration in two distinct stages, chats and channels, including the conversations of terminated users.

Business Value

The migration to Zoom's platform bolstered their digital evolution, enhancing internal communication and collaboration. It streamlined workflows across their locations, optimizing efficiency. The shift also demonstrated their commitment to technological innovation, positioning the firm at the forefront of the industry, ready to provide more effective, integrated solutions to clients.

Key Deal Contact

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